Warranty Statement

Chroma-Q warrants to the original purchaser, with proof of purchase, that its delivered products shall be free from defects in material and workmanship under normal use for a period of 12 months from date of shipment.

Chroma-Q will repair, or at its option, provide an equivalent item or replace, the defective product during the stated warranty period. This warranty applies only to the repair or replacement of the product and only when the product is properly handled, installed and maintained according to Chroma-Q instructions. This warranty excludes defects resulting from improper handling, storage, installation, acts of God, fire, vandalism or civil disturbances. Purchaser must notify Chroma-Q in writing within 14 days of noticing the defect. This warranty excludes field labour or service charges related to the repair or replacement of the product.

The warranty contained herein shall not extend to any finished goods or spare parts from which any serial number has been removed or which have been damaged or rendered defective (a) as a result of normal wear and tear, willful or accidental damage, negligence, misuse or abuse; (b) due to water or moisture, lightning, windstorm, abnormal voltage, harmonic distortion, dust, dirt, corrosion or other external causes; (c) by operation outside the specifications contained in the user documentation; (d) by the use of spare parts not manufactured or sold by Chroma-Q or by the connection or integration of other equipment or software not approved by Chroma-Q unless the Customer provides acceptable proof to Chroma-Q that the defect or damage was not caused by the above; (e) by modification, repair or service by anyone other than Chroma-Q, who has not applied for and been approved by Chroma-Q to do such modification, repair or service unless the Customer provides acceptable proof to Chroma-Q that the defect or damage was not caused by the above; (f) due to procedures, deviating from procedures specified by Chroma-Q or (g) due to failure to store, install, test, commission, maintain, operate or use finished goods and spare parts in a safe and reasonable manner and in accordance with Chroma-Q’s instructions (h) by repair or replacement of engines without factory training.

The warranty contained herein shall not apply to finished goods or spare parts which are sold “as is”, as “second-hand”, as used”, as “demo” or under similar qualifications or to Consumables (“Consumables” is defined as any part(s) of goods or part(s) for use with goods, which part(s) of goods or part(s) for use with goods are consumed during the operation of the goods and which part(s) of goods or part(s) for use with goods require replacement from time to time by a user such as, but not limited to, light bulbs).

The warranty contained herein shall not apply, unless the total purchase price for the defective finished goods or spare parts has been paid by the due date for payment.

The warranty contained herein applies only to the original purchaser and are not assignable or transferable to any subsequent purchaser or end-user.

This warranty is subject to the shipment of the goods, within the warranty period, to the Chroma-Q warranty returns department, by the purchaser, at the purchasers expense. If no fault is found, Chroma-Q will charge the purchaser for the subsequent return of the goods.

Chroma-Q reserves the right to change the warranty period without prior notice and without incurring obligation and expressly disclaims all warranties not stated in this limited warranty.
Disclaimer

The information contained herein is offered in good faith and is believed to be accurate. However, because conditions and methods of use of our products are beyond our control, this information should not be used in substitution for customer’s tests to ensure that Chroma-Q products are safe, effective, and fully satisfactory for the intended end use.Suggestions of use shall not be taken as inducements to infringe any patent. Chroma-Q sole warranty is that the product will meet the sales specifications in effect at the time of shipment. Your exclusive remedy for breach of such warranty is limited to refund of purchase price or replacement of any product shown to be other than as warranted.

Chroma-Q reserves the right to change or make alteration to devices and their functionality without notice due to our on going research and development.

The Chroma-Q 4Play has been designed specifically for the professional entertainment lighting industry. Regular maintenance should be performed to ensure that the products perform well in the entertainment environment.

If you experience any difficulties with any Chroma-Q products please contact your selling dealer. If your selling dealer is unable to help please contact support@chroma-q.com. If the selling dealer is unable to satisfy your servicing needs, please contact the following, for full factory service:

Outside North America:  
Tel: +44 (0)1494 446000  
Fax: +44 (0)1494 461024  
support@chroma-q.com

North America:  
Tel: 416-255-9494  
Fax: 416-255-3514  
support@chroma-q.com

For further information please visit the Chroma-Q website at www.chroma-q.com.

Chroma-Q is a trademark, for more information on this visit www.chroma-q.com/trademarks.

The rights and ownership of all trademarks are recognised.

Approvals

[Image of various certification logos]
Table of Contents

1. Product Overview ........................................................................................................... 4

2. Operation ....................................................................................................................... 4
   Power
   Data
   System diagram
   Installation
   Control and power cables
1. **Product overview**
   The Chroma-Q 4Play 4 Way DMX Buffer is a fault tolerant, self healing DMX buffer designed to isolate 4 XLR-5 outputs from the DMX input, through and each other.

2. **Operation**
   **Power**
   Connect power through a male IEC chassis connector with input power of 100-240V, 50-60 Hz.

   **Data**
   Data input ANSI E1.11 USITT DMX 512-A from an external source or lighting control console connects through a male XLR-5. A pass through connection is available on the female XLR-5.

   Data outputs ANSI E1.11 USITT DMX 512-A through 4 female XLR-5. The individual outputs are protected, self healing, boosted from the original DMX signal and fully isolated from each other and the DMX input and through connections.

   **System Diagram**

   ![System Diagram Image]

   **Installation**
   The Chroma-Q 4Play 4 Way DMX Buffer is designed to be screwed onto set or hung from truss. The L-shaped bracket has multiple fixing slots to accept standard hook clamps or half couplers.

   **Control and Power Cables**
   The XLR-5 cable is wired pin to pin, in the following format:

<table>
<thead>
<tr>
<th>Pin #</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Ground (screen)</td>
</tr>
<tr>
<td>2</td>
<td>Data minus</td>
</tr>
<tr>
<td>3</td>
<td>Data plus</td>
</tr>
<tr>
<td>4</td>
<td>Spare data minus</td>
</tr>
<tr>
<td>5</td>
<td>Spare data plus</td>
</tr>
</tbody>
</table>